

Moorings during Henley Royal Regatta

Terms and Conditions

In addition to the [General Event Terms and Conditions](#) the following apply:

Your Booking

1. Bookings will only be confirmed on receipt of full payment & boat measurements. Once your mooring space is allocated, we are unable to change this.
2. We use the information provided on your application form to allocate a suitable mooring position. We cannot accept responsibility for any problems that could arise as a result of incorrect dimensions being provided.
3. You have booked a 'mooring space' this does not grant you permission to erect marquees on the riverbank. Small gazebos (measuring max. 3m x 3m) are acceptable but any structures larger than this are prohibited and will be removed.
4. BBQs are only permitted if raised well above the ground and we reserve the right to impose a BBQ ban according to weather conditions.
5. No music is permitted to be audible outside of your boat. No music is to be played on the riverbank.
6. Moorings cannot be sub-let. The booking is made with the party named on the booking form and is non-transferable.
7. We reserve the right to change the 'type' and 'structure' of the mooring.
8. Mooring rates, as quoted, assume 'private use' at all times. If you plan to use your boat and/or mooring space for commercial purposes, this must be agreed in writing from The Copas Partnership in advance. We reserve the right to cancel your booking and remove your boat from our site if this is not adhered to.
9. Camping is only permitted for day boats for security purposes and by prior arrangement. No other camping is permitted by the moorings. Under 18s accompanied by their parents at all times.
10. We have a limited number of moorings that are more easily accessible for registered disabled users. Please request at the time of booking this is on a first come first served basis.
11. Please remember that the mooring area is located adjacent to a public footpath which must be left clear at all times. This is designated by Wokingham Borough Council as 7 metres from the riverbank.

Environment Agency and Rules of the River

12. Please observe the rules of the river when entering and leaving your mooring.
13. The Environment Agency does not allow boats to be moored two abreast. We cannot accept bookings from boats wishing to moor two abreast and we reserve the right to enforce this rule on site as necessary. Please familiarise yourself with the Harbour Masters notice once issued.
14. Boats are not permitted to anchor whilst in the red Zone even when moored unless there is a Red or Amber warning in place.

15. If you decide to move during racing hours and you have chosen a red zone mooring where movement is prohibited during race times, you will not be allowed to do so until racing has finished. We will accept no responsibility for this matter.

Security

16. All property is left on site at the owner's risk. We cannot accept responsibility for any loss of injury, which may occur.
17. If you notice any problems with the maintenance of your mooring please notify The Copas Partnership immediately either via the Moorings Master or by calling the office on 01491576592.
18. Dogs must be kept on leads to ensure enjoyment for all. Dogs are only permitted in the mooring area. No dogs (except assistance dogs) are allowed in all other areas. Please familiarise yourself with The Dangerous Dogs Act 1989. Any dogs deemed to be 'out of control' will be reported to the police.

Pontoons

19. Please take care when getting on and off the pontoons. Please only wear sensible shoes when getting on and off your boat & mooring. Only one person should use the pontoon at any one time. We accept no responsibility for your safety if you are using the pontoons whilst intoxicated.
20. Please use a torch at night when getting on and off your boat.
21. No tables, umbrellas or BBQs are permitted on the pontoons. Your pontoon should be kept clear at all times.

Access

22. Access is via Gate A during the event days Wednesday 28th June to 2nd July 2017 and Gate D at all other times and overnight with no access via Hambelden Lock; these gates will be locked. Please note with your mooring you are entitled to one complimentary owners parking ticket, without which you are unable to access the site. All parking tickets will need to be booked in online using the links provided after your booking has been confirmed. These will then be sent out as e-tickets in the second week of June. If you arrive to the event without a car park ticket you will be required to pay at the gate and arrange a refund if applicable.
23. You will only be able to access the site from Monday 26th June 2017, if you would like to drop a vehicle off prior to this it must be by prior arrangement only.

Cancellation

24. If the event is cancelled due to external powers and/or factors beyond our control (e.g. flooding), refunds will be made with a handling charge deducted at our discretion according to the time of cancellation and costs incurred to date.
25. The Copas Partnership reserve the right to cancel your booking immediately if you fail to adhere to any of our terms and conditions and/or Harbour Masters Notice. In such an event, no refund will be made.
26. If The Copas Partnership is forced to cancel your booking for reasons not associated with external factors or factors listed above, a refund will be made with a handling charge deducted at our

discretion according to the time cancellation and costs incurred to date. We will not be liable for any loss of profit that may result.

27. In the event of your cancellation with more than one months notice, we will attempt to re-let your mooring. If we are able to re-let your mooring, an administration charge 25% of booking fee will apply. If we are unable to re-let your mooring, no refund will be given. Wristbands and passes must be returned before a refund can be issued.

28. In the event of cancellation with less than one months notice, no refund will be given.