

Pavilion Enclosure and Pavilion Parking Area Terms and Conditions

In addition to the General Event Terms and Conditions and The Reserved Parking Terms and Conditions the following apply:

All bookings are via The Copas Partnership. Booking constitutes an acceptance to their terms and conditions.

These Terms and Conditions, apply to any person who holds a Ticket for the event, this includes all guests to the Pavilion Enclosure.

1. Pavilion Enclosure and designated Pavilion Parking

- 1.1. The VIP Picnic Pavilions are open from 7.30am until one hour after racing.
- 1.2. All Pavilion spaces are sold on the basis of private non-commercial use. Commercial operation (e.g. re-selling tickets) isn't permitted unless agreed in writing, in advance, with The Copas Partnership. We reserve the right to cancel any booking, which do not adhere to this.
- 1.3. A maximum of twenty people throughout the day will be allowed per Pavilion space to ensure the comfort of all Pavilion guests with the options to add up to an additional 5 guests at an extra per person cost.
- 1.4. Each Pavilion booking includes two car passes.. One car can stay behind the Pavilion itself but must not obstruct the access way the other must park in Meadows standard. Minibuses are allowed to park behind their pavilion enclosure for unloading purposes only. Minibuses and coaches are permitted by prior written arrangement only as the correct tickets are required to access the Gate A.
- 1.5. Coaches are not permitted within the Pavilion car park & enclosure, but can be accommodated in Gate A Meadows standard car park only in the designated Coach Park area. Please do not try to access Gate B in a coach.
- 1.6. When bringing large vehicles, e.g. Limousines, we need the dimensions of the vehicle and the estimated arrival time, they will be permitted to park in Meadows Standard only.
- 1.7. Pavilion spaces must be vacated one hour after racing each day. All equipment and vehicles must be removed as no access re-entry will be permitted after this time to collect belongings or for any other reason. Overnight parking is available nearby in Meadows Standard car park; cars will need to be moved by 9:00am the following day, unless a valid car park pass for that day is also displayed. It is the ticket holder's responsibility to ensure you have a designated driver.
- 1.8. If you have any special requests, please let us know in advance and we will do our best to accommodate these requests but cannot guarantee.
- 1.9. All our Pavilion Enclosure bookings include admission to the Barn Bar area on Regatta Saturday for each guest. Additional wristbands for the Barn bar can be bought on the day. The Barn bar is over 21s.
- 1.10. Our 'in-house' suppliers can be booked to provide food and drink and/or you are able to bring your own picnic (external caterers not permitted). We reserve the right to cancel your booking if external caterers are intending to be at the event or on the day.
- 1.11. 4 picnic tables will be included in the price of your tickets and will be situated inside your enclosure. Any damages to the picnic benches in your enclosure will be charged for.

1.12. You as the customer are responsible for your guests behaviour and that they adhere to the Terms and Conditions at all times.

2. Prohibited

- 2.1. No BBQs, naked flames, fires or candles are permitted in the Pavilion Enclosure or in the designated Pavilion parking area.
- 2.2. No external catering companies allowed ('in-house suppliers' must be used).
- 2.3. No gas bottles are permitted in the Pavilion Enclosure or in the designated Pavilion parking area.
- 2.4. No dogs, except for those required for disabled assistance, are permitted in the Pavilion Enclosure or parking area.
- 2.5. Drinking games are not permitted, we reserve the right to cancel your booking and ask the whole group to leave if there is unruly behaviour and/or drinking games.
- 2.6. No generators are permitted, 16Amp house power can be ordered in advance at the time of booking for the relevant fee. Urns are not permitted in the Pavilion Enclosure.
- 2.7. Gazebos are not permitted in the front of the Pavilion Enclosure area or the designated Pavilion Parking.

3. Tickets & Wristbands

- 3.1. You must retain your booking confirmation at all times. Tickets and wristbands (if applicable) will not be replaced under any circumstances.
- 3.2. Each guest will receive the appropriate number of wristbands on entry, which must not be removed until departure. Failure to show an intact wristband on request by stewards or security will lead to entry to the enclosure area being refused and could result in you being asked to leave the event.
- 3.3. A wristband does not guarantee entry into the Barn bar. We operate a strict ID and door policy on the door on Friday and Saturday nights.

4. General

- 4.1. **Children under 18** must be accompanied at all time. Please note our bars are over 21s only on Friday and Saturday. A challenge 25 policy will be in operation. Please bring acceptable photographic ID.
- 4.2. Please note car parks will be locked from 12:30am-6:30am.
- 4.3. No camping is permitted in the Pavilion Enclosure. If you wish to camp please book into the Glebe Campsite.
- 4.4. No overnight parking is permitted in the Pavilion Enclosure or the designated Pavilion parking. Cars can be moved to Gate B or Meadows Standard Car parks for overnight parking, this will be free of charge until 9am the next day.

5. Tickets

- 5.1. Tickets/bookings are not refundable under any circumstances. If you are no longer able to attend we will endeavour to resell your pavilion(s). If we are successful in doing this we will refund you minus the booking fee.